

SERVICES AVAILABLE

Infant Care – Change table facilities are located in the bathroom area.

Access for people with Disabilities – Disabled car parks and access to Centre is located at rear of building. Assistance can be requested when making the appointment, or on arrival please ring the bell situated near the rear entrance.

Privacy Policy – Patient privacy is important to us. Copies of our privacy policy regarding management of your health information are available from reception, in our waiting room or on our website.

Smoking – It is the policy of the Practice that smoking not be permitted within the Medical Centre.

The Practice provides personalised comprehensive medical care incorporating preventative and educative measures, conforming to the AMA Ethical Code of Practice



General Medical Practice
Vaccinations and travel advice
Child, Adult & Seniors Medical
Antenatal Shared Care
Family Planning
Cervical Screening Tests
Home Visits
Immunisations
Minor Procedures inc Implanon insertion

Pathology Collection

Employment & Insurance Medicals
Management of Chronic Illnesses
Management of Sports & Work Related Injuries
Management of Depression & Anxiety
Lifestyle Advice and Assistance (e.g. Smoking, exercise & weight loss)
Health Promotion and Illness Prevention
Veterans Health Service
Appropriate referrals to Allied Health & Specialists
Psychological/mental health support
Hospital access & admitting privileges to Private Hospitals

Feedback – Please contact our Practice Manager or your doctor in the first instance or contact Health & Community Complaints on

MAYLANDS MEDICAL CLINIC
171 Portrush Rd Maylands SA 5069

COMPREHENSIVE CONTINUITY OF CARE

Dr Mimi Chung
Dr Bun Yiv
Dr Thuan Doan
Dr Sookyeong Kim
Dr Deepti Singhal
Dr Stella Prescott

OPENING HOURS

Mon - Fri 8.30am - 5.30pm
Sat - 9am - 12pm

Phone: 8362 5181
A/H : 13 74 25
Fax: 8132 0960

Email : mmc.general@gmail.com
Website:
www.maylandsmedicalclinic.com

GENERAL INFORMATION

Appointments – Ring **8362 5181** for appointment. Every effort will be made to accommodate your preference. Emergencies will be given priority and our staff will attempt to contact you if there is a delay. **Please advise the Receptionist if a longer appointment is required for medicals, counselling, problems of an extended nature, or multiple problems.** If you or a family member require an interpreter service, let us know so that this can be organised.

Cancelled Appointments – notify the Receptionist if an appointment is unable to be kept, to facilitate re-scheduling.

Home Visits – Please contact the practice to discuss with our reception staff who will liaise with a Doctor to determine if a home visit is appropriate.

Electronic communications—for privacy purposes we only communicate electronically via encrypted means. We do not routinely send SMS reminders.

Telephone Access – Doctors receive emergency calls. Telehealth appointments are available for our regular patients, and are booked as a standard appointment, standard consult fees apply. Speak to our reception staff regarding eligibility.

Prescriptions and Referrals – Consultation with a doctor is usually required, and exceptions must be approved by the doctor.

Fees – Full payment on the day is required, with a discounted gap applied. We accept Eftpos, Visa, Mastercard, Cheque and cash. Medicare rebates can be reimbursed directly back to your account via an Eftpos savings card on the same day. Please discuss with your doctor if you have any difficulty with these arrangements. The current list of fees can be obtained from Reception. Additional costs may be incurred where supplementary investigations, treatments, procedures, or referrals are required— for more information please discuss with staff. Weekend consults incur an additional \$10 fee

Reminders – Our practice is committed to preventative care. You may receive a reminder notice at certain times regarding an attendance for preventative health services. If you do not wish to be recalled please let reception know.

Pathology Results – Patients are responsible for following up their results—please phone after 10.00am.

Infection Control – All instruments and needles are either disposable or sterilised by accredited autoclaving.

Information Brochures – Are provided in the waiting room, or can be obtained from the Doctor or Receptionist. If you require a language other than English, please ask the Receptionist

After Hours Service – Patients are able to access care after hours by calling 137425. Routine after hours calls will be attended by our Deputising Service, who report to the Practice Doctors. The Deputising service contacts surgery doctors from 6am weekdays for urgent matters.